

**Student Satisfaction Survey
2013 FA**

**Sitting Bull College
Sitting Bull College**

General

Student Satisfaction Survey

Responses			Overall	
Y	N	N	Mean	N/A
4	4	8	1.5	0

Q1 Do you have plans to transfer to a four-year university?

Responses: [Y] Yes/True=1 [N] No/False=2

General

Student Satisfaction Survey

Responses					Overall	
E	S	ASE	USE	CME	N	Mean
4	0	3	0	1	8	2.3

Q2 Upon graduation, your employment status will be?

Responses: [E] Employed=1 [S] Self-Employed=2 [ASE] Actively Seeking Employment=3 [USE] Unemployed,Not Seeking Employment=4 [CME] Continuing my Education=5

General

Student Satisfaction Survey

Responses								Overall	
NIA	NVI	SI	N	SI	I	VI	N	Mean	N/A
0	0	0	1	3	0	4	8	5.9	0
0	0	0	0	0	2	6	8	6.8	0
0	0	0	2	0	0	0	2	4.0	6
0	1	0	1	1	2	2	7	5.3	1
0	1	0	1	0	0	3	5	5.4	3

Q3 Registrar - Importance of this service to me

Q4 Financial Aid - Importance of this service to me

Q5 TRIO - Importance of this service to me

Q6 Counselors - Importance of this service to me

Q7 Tutoring - Importance of this service to me

Responses: [NIA] Not Important At All=1 [NVI] Not Very Important=2 [SI] Somewhat Important=3 [N] Neutral=4 [SI] Somewhat Important=5 [I] Important=6 [VI] Very Important=7

General

Student Satisfaction Survey

Responses								Overall	
NSA	NVS	SD	N	SS	S	VS	N	Mean	N/A
0	0	0	0	3	1	4	8	6.1	0
0	0	0	0	0	3	5	8	6.6	0
0	0	0	1	1	0	0	2	4.5	6
0	1	0	1	0	2	2	6	5.3	2
0	1	0	2	0	1	1	5	4.6	3

Q8 Registrar - Level of Satisfaction

Q9 Financial Aid - Level of Satisfaction

Q10 TRIO - Level of satisfaction

Q11 Counselors - Level of satisfaction

Q12 Tutoring - Level of satisfaction

Responses: [NSA] Not Satisfied At All=1 [NVS] Not Very Satisfied=2 [SD] Somewhat Dissatisfied=3 [N] Neutral=4 [SS] Somewhat Satisfied=5 [S] Satisfied=6 [VS] Very Satisfied=7

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Responses								Overall	
NIA	NVI	SI	N	SI	I	VI	N	Mean	N/A
0	0	0	0	0	2	6	8	6.8	0
0	0	0	0	0	1	7	8	6.9	0

Q13 My Advisor(s) - Importance of this service to me

Q14 Instructors - Importance of this service to me

Q15 Student Organizations - Importance of this service to me	1	0	0	1	1	1	3	7	5.3	1
Q16 MySBC Gradebook - Importance of this service to me	0	0	0	1	0	0	7	8	6.6	0

Responses: [NIA] Not Important At All=1 [NVI] Not Very Important=2 [SI] Somewhat Important=3 [N] Neutral=4 [SI] Somewhat Important=5 [I] Important=6 [VI] Very Important=7

General

Student Satisfaction Survey

	Responses								Overall	
	NSA	NVS	SD	N	SS	S	VS	N	Mean	N/A
Q17 My Advisor(s) - Level of satisfaction	0	0	0	1	0	1	6	8	6.5	0
Q18 Instructors - Level of satisfaction	0	0	0	1	1	1	5	8	6.3	0
Q19 Student Organizations - Level of satisfaction	1	0	0	1	1	2	2	7	5.1	1
Q20 MySBC Gradebook - Level of satisfaction	0	0	0	1	1	3	3	8	6.0	0

Responses: [NSA] Not Satisfied At All=1 [NVS] Not Very Satisfied=2 [SD] Somewhat Dissatisfied=3 [N] Neutral=4 [SS] Somewhat Satisfied=5 [S] Satisfied=6 [VS] Very Satisfied=7

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	Responses								Overall	
	NIA	NVI	SI	N	SI	I	VI	N	Mean	N/A
Q21 Business Office - Importance of this service to me	0	0	0	4	0	1	1	6	4.8	2
Q22 Bookstore - Importance of this service to me	0	0	0	0	3	1	4	8	6.1	0
Q23 Kampus Kids Daycare - Importance of this service to me	1	0	0	0	0	0	1	2	4.0	6
Q24 Campus Housing - Importance of this service to me	0	0	0	0	0	0	2	2	7.0	6
Q25 Library - Importance of this service to me	0	0	0	2	1	2	2	7	5.6	1
Q26 Campus Security - Level of importance to me	0	0	0	0	1	1	2	4	6.3	4
Q27 Public Transportation - Importance of this service to me	0	0	0	0	0	0	3	3	7.0	5

Responses: [NIA] Not Important At All=1 [NVI] Not Very Important=2 [SI] Somewhat Important=3 [N] Neutral=4 [SI] Somewhat Important=5 [I] Important=6 [VI] Very Important=7

General

Student Satisfaction Survey

	Responses								Overall	
	NSA	NVS	SD	N	SS	S	VS	N	Mean	N/A
Q28 Business Office - Level of satisfaction	0	0	0	3	0	3	0	6	5.0	2
Q29 Bookstore - Level of satisfaction	0	0	0	2	2	0	4	8	5.8	0
Q30 Kampus Kids Daycare - Level of satisfaction	2	0	0	0	0	0	0	2	1.0	6
Q31 Campus Housing - Level of satisfaction	0	0	0	0	0	0	2	2	7.0	6
Q32 Library - Level of Satisfaction	0	0	0	2	1	2	2	7	5.6	1
Q33 Campus Security - Level of satisfaction	0	0	1	0	0	1	2	4	5.8	4
Q34 Public Transportation - Level of satisfaction	0	0	0	0	0	2	1	3	6.3	5

Responses: [NSA] Not Satisfied At All=1 [NVS] Not Very Satisfied=2 [SD] Somewhat Dissatisfied=3 [N] Neutral=4 [SS] Somewhat Satisfied=5 [S] Satisfied=6 [VS] Very Satisfied=7

General

Student Satisfaction Survey

	Responses								Overall	
	NSA	NVS	SD	N	SS	S	VS	N	Mean	N/A

Q35 How satisfied are you with the overall quality of the education provided by Sitting Bull College 0 0 0 0 0 4 4 **8** **6.5** 0

Responses: [NSA] Not Satisfied At All=1 [NVS] Not Very Satisfied=2 [SD] Somewhat Dissatisfied=3 [N] Neutral=4 [SS] Somewhat Satisfied=5 [S] Satisfied=6 [VS] Very Satisfied=7

Question: If you answered yes to the above question, list school(s) you are transferring or considering transferring to.

Response Rate: 50.00% (4 of 8)

- Bismarck State College
- 1** North Dakota State University
- 2** Bismarck State College
- 3** North Dakota State University
- 4** University of North Dakota, North Dakota State University, United Tribes Technical College, Bismark State College

Question: Comments - Registrar

Response Rate: 62.50% (5 of 8)

- 1** I like the pre-registration. It really makes me feel better as there is so much going on at the time of registration.
- 2** The Registrar is very attentive and courteous to my needs. I had no issue interacting with the registrar.
- 3** I think the people who help out with registration are awesome workers. They really go out of their way to help students with their stay and make them feel welcome. I also think they need to put some sort of incentive to make people registrar early so it isn't overloaded in Fort Yates throughout the week.
- 4** I am not a part of the everyday student life here at the college, so when I do come out here it is usually to see the registrar for help or for something that I need. She is always willing to help and does it quickly.
- 5** Keeper of records, I hope it's done very well so my credits transfer to the college/University I go to next.

Question: Comments - Financial Aid

Response Rate: 62.50% (5 of 8)

- 1** It has always been ready to go and its very efficient.
- 2** Getting help from the financial aid office was a requirement and they met my needs to the letter. I could always ask them a question if there was something I didn't understand.
- 3** They are able to answer all my questions that I have. Donna Seaboy always gives me information about upcoming scholarships/grants and when higher ed. is due. I also like how they post deadlines in the bathroom of scholarship dates. I think they should keep doing the FAFSA meet for kids who need to fill out their FAFSA but don't know how. It has helped me out a lot and they are always generous.
- 4** Donna has helped me a lot since I have been here at Sitting Bull College. I haven't took advantage of her service like I should have, but when I need her help she is always more than willing to help.
- 5** I didn't know where to start on this and it was very intimidating. Sitting Bull's financial aid office helped me through the whole process.

Question: Comments - Trio

Response Rate: 12.50% (1 of 8)

- 1** I don't believe I've used Trio.

Question: Comments - Counselors**Response Rate: 37.50%** (3 of 8)

1 I like they are always available and willing to listen.

2 I think the counselors help out if you are struggling with classes. I know when Camille was working here at SBC, she would always point me in the right direction when I was struggling with a class. She is the one who set me up with a math tutor. As for this year, I haven't met a counselor just yet. I hope they find good counselors like Camille was.

3 I didn't even know that Sitting Bull offered counselors.

Question: Comments - Tutoring**Response Rate: 37.50%** (3 of 8)

1 always and available and willing to help.

2 I had an awesome math tutor my first year here. I like how SBC sets up a time system for tutors and math instructors to help struggling students with whatever course is needed. They not only offer it here on the main campus but at others sites as well. I think SBC should not only give tutors for generals but for other majors as well. Science tutors for Nursing, Environmental, ect. I think that would improve a lot of grades and motivation to finish.

3 I have never used this service before and I don't believe that I never will.

Question: Comments - My Advisor(s)**Response Rate: 87.50%** (7 of 8)

1 My advisor wasn't always available and was very busy, unfortunately.

2 My Advisors were very attentive to my needs and answered any questions I had regarding my degree plan.

3 Buresh has to be one of the best advisors I had so far. He helps out as much as he can and even goes out of his way to make sure everything is set. He answers questions that I have to his full ability. If he doesn't, he will point me in the direction of where I might be able to have that question answered. I think he helps out most of his students, advisor or not. It is great to have someone helping you obtain your education and advising you on what to do so you don't make mistakes or fall behind.

4 My advisors were awesome. They have helped in many ways especially with question I had pertaining to my job.

5 I am very pleased with the different advisors I have had since starting at Sitting Bull College, each one has been such a big help in assisting me in my educational and career path, they were/are there for me when I had a problem arise and had difficulty deciding what I wanted to do. I'm glad they both have shown me that they care as advisors, want nothing but the best for me, and want to see me succeed at many levels.

6 Friendly, and very supportive.

7 Renee & Gayleen have been awesome to work with!

Question: Comments - Instructors**Response Rate: 75.00%** (6 of 8)

1 Love'em.

2 The majority of my instructors were kind, courteous, and open to any questions outside of class. They display competence and are concerned with making sure that we succeed.

3 The instructors here at Sitting Bull College are well equipped. They seem to know and understand their material very well. I know a lot of them work with students one and one. I like having small classrooms because the instructor than can meet with students individually. Almost all my instructors have graded fairly

and treated me with respect. I think the teachers and faculty is what makes Sitting Bull College an awesome school. They are all so polite and generous and really make you feel like you're important.

I think that some of the instructors need to become more lenient, because Sitting Bull College is mostly attended by single parents or full time employed students. I, myself as well as some of my peers have encountered instructors that were very demanding with course work and time. My place of employment is very demanding of my attention being that we are short handed and we also have after school meetings/parent teacher conferences that require me to miss classes and during this time some instructors wont allow make up work or excused for this. I am a full time student, full time employee as well as a full time wife/mother and sometimes I can't do everything at once.

I really like how each instructor is there to help you in any way that they can. They make it clear right from the beginning that you can go to them whenever needed, they are happy to provide one on one time and to make sure that you are comfortable with where you stand and moving forward. As students, they make things easier for us, they go out of their way to help us succeed and they have made classes very much enjoyable. I'm glad we have instructors like them, you can't get benefits like that at most schools. They are some of the most dedicated people I have seen and it makes me happy to have them educate us.

Each is different in their own way but you learn so much from each and everyone of them!

Question: Comments - Student Organizations

Response Rate: 50.00% (4 of 8)

Its nice that there are opportunities but students are not always available due to scheduling and outside priorities. However, I am glad that they are available.

This is a major organization. I think planning fun activities for kids is the key to keeping students on campus and in school. If you hardly have events, kids get bored and go to other schools that might provide entertainment. I like how Sitting Bull gives a lot of fun things to do like Comedians, Movie Night and overnight camping trips. I think there should be more for students during the weekdays and weekends.

I have never been a part of organizations-too busy

Always well prepared and planned ahead of schedule, always something new for the students.

Question: Comments - MySBC Gradebook

Response Rate: 62.50% (5 of 8)

It really helps to know that it is available esp. for alerts and knowing assignments ahead of time esp. when teachers were not available.

I can view my grades on the gradebook instead of taking the time out of my instructor's day to view my grades. This service provides a great quantity of convenience for me.

It is easy to access and I think they should keep the meetings for newbies who might not be able to navigate through it yet.

I check this all the time.

Wish all teachers would use it more often! Very helpful and useful!!

Question: Comments - Business Office

Response Rate: 37.50% (3 of 8)

okay

I rarely go here.

neutral. I only go there when registering.

Question: Comments - Bookstore

Response Rate: 75.00% (6 of 8)

- 1 okay
- 2 The bookstore is an on-site retail that provides books, food, and SBC merchandise. I visit the bookstore for a variety of reasons and the staff are always kind and courteous.
- 3 It is organized and very clean. Tracey keeps her store organized and helps you find what you are looking for. I also like the little snack bar.
- 4 that's where we get our books, although we could order them offline for a lot more cheaper.
- 5 Food, this was the place of sustenance.
- 6 Tracy Rocks!!

Question: Comments - Kampus Kids Daycare

Response Rate: 37.50% (3 of 8)

- 1 I don't have kids so this doesn't concern me.
- 2 I don't have children.
- 3 Would like to see one on the other sites!

Question: Comments - Campus Housing

Response Rate: 37.50% (3 of 8)

- 1 about time.
- 2 I live in the Apartments and I love living there. The only problems I have had with housing is the lack of security. Other than that the single apartments are awesome.
- 3 I haven't used Campus Housing

Question: Comments - Library

Response Rate: 50.00% (4 of 8)

- 1 Love it!
- 2 I haven't had extensive need to use the library, but I recognize its importance. The staff at the library are always ready to accept questions and help with research.
- 3 I go to the library everyday. Mark and his assistant are very helpful when I need to find a book or search for something online. They are always willing to help students.
- 4 neutral. Never really used the library besides printing things out, but I believe it is very important to have in an education system.

Question: Comments - Campus Security

Response Rate: 50.00% (4 of 8)

- 1 rarely seen.
- 2 Campus security has in the past informed me about issues that have affected me. They provided me with information and were able to resolve the situation swiftly and diplomatically.
- 3 I live on campus and every weekend there is always an incident. I think they need to find a security officer to contact in case of an emergency.
- 4 I like that they remind us that it's there.

Question: Comments - Public Transportation**Response Rate: 25.00%** (2 of 8)

- 1 I don't use it presently but I am glad that it is available.
- 2 I gots to get to school.

Question: Comments - Overall quality of education**Response Rate: 87.50%** (7 of 8)

- 1 You almost cannot fail. SBC really do want you to learn and succeed and the attention they give to students is very good and detailed.
I am very satisfied with my time here at Sitting Bull College. I was able to meet my education requirements at
2 this campus with the faculty and staff, and the services provided offer plenty of chances to succeed with your goals.
- 3 It so far has been great.
I am very satisfied with the overall quality of the education that I have received here at Sitting Bull College. I
4 especially enjoyed the ECE department. The instructors are very helpful, friendly, and understanding. I plan to attend SBC to further my education in my current field as well as begin new ones.
- 5 I very much enjoy learning at Sitting Bull College, I have nothing but good things to say about it along with great and helpful experiences and opportunities that it has provided me that I know I will be able to carry over to future courses and jobs. I have liked every course I have taken and learn so much every time I attend class, it quickly led me to love learning and enjoy school very much.
- 6 I was in during a transitional period in the computer lab, so they were installing new computers during the semester where we really needed to use them. However that was directly related to the time. I'm sure now that it is fully upgraded It will get better for the next generation of IT students.
- 7 My experience here at SBC has been a joyful one, I've seen my times where I wasn't for sure if I could follow through with my dream, but there was always someone who could give that little boost to keep you on the right track! I would never want to spend the past couple years at any other college or with any other classmates & instructors!

Question: Last Chance for any comments regarding this survey, other services not listed in this survey, etc.**Response Rate: 25.00%** (2 of 8)

- 1 Thank you for providing a survey.
- 2 No comments. This institution is very good and I recommend going to SBC to meet your education goals.